

GLOBAL POSITIONING SYSTEM (GPS): Leading the Way to Better Service

In an effort to further serve our customers and improve service performance, EMCOR Services Northeast — CommAir/BALCO has upgraded our fleet with GPS (Global Positioning System) devices in our service vehicles. It has been proven that these devices improve responsiveness to customers, improve dispatch accuracy and more effectively manage company assets — all of which results in lower costs and better service performance.



From more efficient dispatching...



...to quicker emergency response – GPS devices allow our technicians to serve your facilities more efficiently.

➔ The GPS implementation provides the following benefits to our customers:

- » An electronic record of hours and mileage which provides our customers with verification for hours worked vs. hours billed
- » Efficient route optimization – we get to your location faster and more efficiently
- » Reduction in overtime, fewer unscheduled stops, fewer inefficient routes – all resulting in increased productivity for our business and improved customer satisfaction

➔ Why GPS is important to EMCOR Services Northeast:

- » Increased employee safety – location data enables faster emergency assistance and response
- » Furthers our commitment to Green initiatives – by saving fuel and lowering emissions
- » Improves the life of our vehicles – GPS devices send repair alert messages when maintenance is required
- » Fuel savings from reduced speeding, and engines not left idling – translates into lower costs for our customers

Our GPS initiative allows our technicians to **service our customers faster and more effectively**, which provides improved facility operations and higher levels of productivity to our customers so they can focus on their day-to-day business.

***Building Relationships.
Building Solutions.***

➔ ***What Can We Do For You?***

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