

MOBILE HANDHELD TECHNOLOGY: Productivity is Wireless

The Intermec CN3 device is a complete field service wireless communications system that allows technicians to communicate with the home office through the internet.

➔ **Our handheld mobile service solution includes the following cutting-edge functions:**

- » Equipment catalog with service diagnostics
- » Client signature capture to accurately track time on site
- » Technician call status and location
- » Automates costly, unproductive paper-intensive processes
- » Wireless transfer of service tickets and time sheets
- » Instant wireless dispatch of work orders to technicians
- » Instant access to job site and work order history
- » Equipment inventory for maintenance contracts
- » History of repairs found by technician, job site, date, etc.
- » Wireless messaging from technician-to-office and from technician-to-technician

The implementation of the paperless work order system across our business **helps strengthen our continued commitment towards green and sustainable initiatives.**



Simply put, our Handheld Technology Solution allows our technicians to **service our customers faster and more effectively**, which provides improved facility operations and higher levels of productivity to our customers so they can focus on their day-to-day business.

***Building Relationships.
Building Solutions.***



What Can We Do For You?

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